

Stephanie Rawlings-Blake
Mayor



Room 250
City Hall
Baltimore, MD 21202

January 5, 2016

TO: The Honorable Stephanie Rawlings-Blake, Mayor
Kaliopé Parthemos, Chief of Staff
Khalil Zaied, Deputy Mayor of Operations
Sameer Sidh, Director of CitiStat

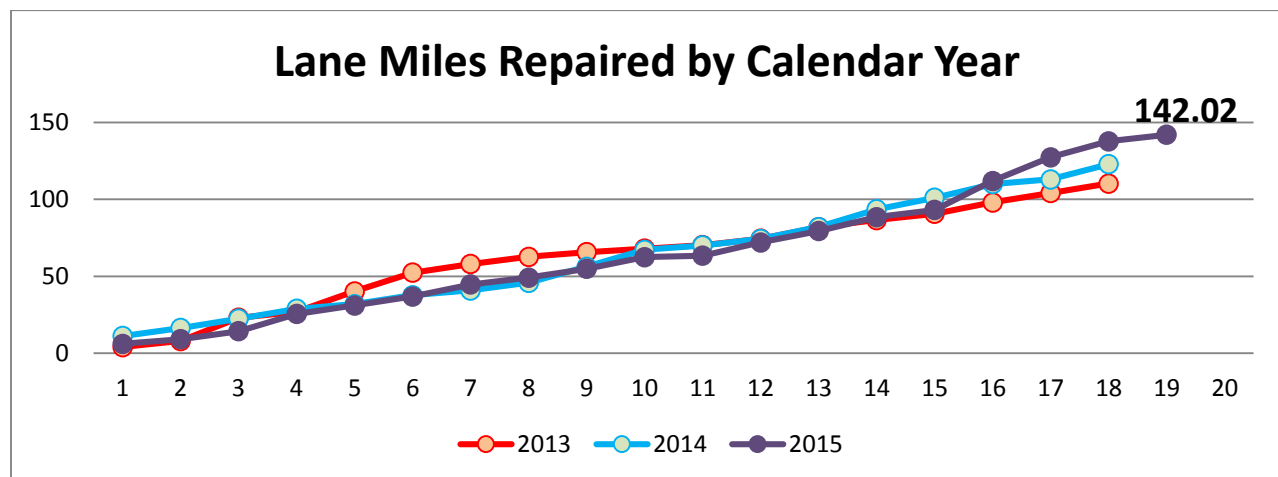
FROM: CitiStat Team

SUBJECT: Department of Transportation, Executive Briefing

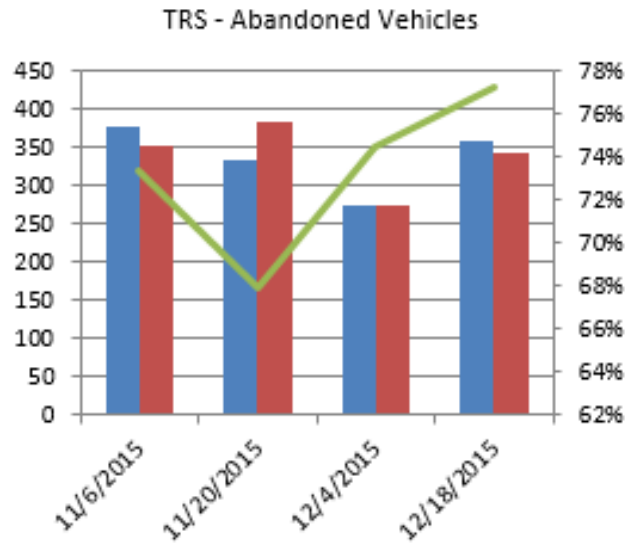


- **Making Progress**

- **Paving.** DOT has exceeded its goal to repair 130 lane miles for Calendar Year (CY) 2015, reaching its highest level of lane miles repaired since 2012. The graph below depicts the lane miles repaired over the past 3 years.



- **Abandoned Vehicles.** The Department of Transportation (DOT) handles a large number of Abandoned Vehicle complaints, which are usually vehicles that are untagged or sitting longer than 72 hours on a city street or alley. DOT has made a significant improvement in the percentage of complaints addressed on time, increasing from approximately 68% in mid-November to 77% in mid-December. The graph below represents the number of Abandoned Vehicle Complaints created and closed in two-week increments.



- **Needs Improvement**

- **Signage.** The Department of Transportation (DOT) handles signage requests that involve changing signs, replacing faded signs, replacing missing signs and the installation of new signs. The number of signage requests created has decreased roughly from 180 per two-weeks in November to around 100 through the month of December. However, the percentage of requests closed on time has remained constant at 40%. The graph below shows the number of signage requests created and closed during bi-weekly periods from November through December 2015.

